



# Billy Blue's 4

The ultimate accounting and billing solution for your Cisco Unified CallManager.

## The perfect solution for your Cisco Unified CallManager

Billy Blue's 4 is an advanced solution for monitoring and analysing telephone traffic for your Cisco Unified CallManager.

Billy Blue's 4 is a *Cisco Compatible* certified product that part of the StoneVoice Application Suite (SAS), the ultimate suite for your Unified Communication in a fully web based environment.

## Powerful and flexible

Multi-carrier, multi-site, multi-country, multi-currency and multi-time zone, Billy Blue's 4 can cope with any need and also supports a network of telephone systems, offering a centralized and converged monitoring from one interface only. Billy Blue's 4 is designed for companies from just a few extensions and one office to an unlimited number of extensions and offices.

## Total control via web and e-mail

Billy Blue's 4 analyses all possible scenarios for outgoing, incoming and internal calls, thanks to preconfigured and ready to use reports and dashboards that can be further customised using filters and groupings.

Billy Blue's 4 does not require any software to be installed on your desktop. You can simply use your browser to easily access your company calls according to your role, through Billy Blue's 4 brand new web interface.

Furthermore, Billy Blue's 4 makes your life easier. You can receive ad-hoc and prescheduled statistics via e-mail in PDF or MS-Excel format with the desired recurrence, which is fundamental for your daily accounting needs.

## It integrates with your business applications

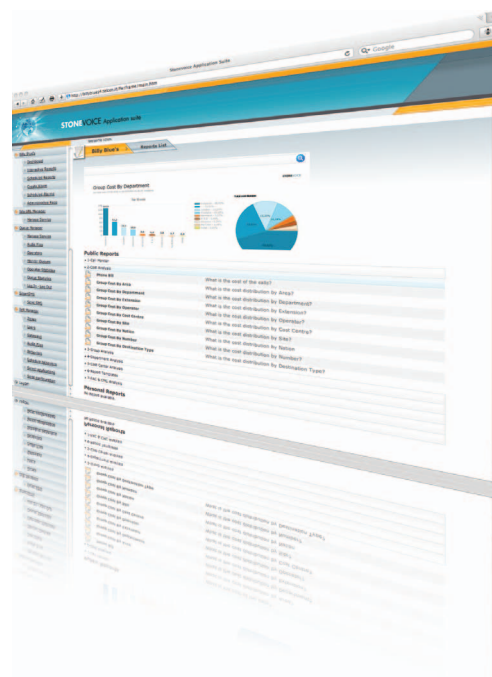
Billy Blue's 4 can be integrated with any application in your company. Thanks to its web services all data is published in XML format and you can access real-time reports and statistics of your telephone traffic directly via the Web, Intranet, your CRM or any other supported application.



# Billy Blue's 4

Control, integration, sharing.  
Find out how you can improve your savings and efficiency with Billy Blue's 4.

- Web based real-time statistics and dashboards
- Integrated with the StoneVoice Application Suite
- Outgoing, incoming and internal call analysis
- Integrated with any business application
- Multi carrier - site - country - time zone - currency
- Microsoft SQL Server database supported
- Compatible with any CuCM (4.x, 5.x, 6.x, 7.x)



It stops frauds and saves money with real time alarms

Billy Blue's 4 controls the current situation while you can focus on your core business. Thanks to scheduled alarms, should an undesired event occur, you are immediately notified with an e-mail message.

For example, an e-mail can be immediately generated to alert you regarding calls outside working hours, if the expense budget is exceeded, if you missed calls or in case of calls to specific / premium numbers are made.

Cash savings are so simple stopping frauds or misuse of your company phone lines.

It integrates with phonebooks and databases

Billy Blue's 4 enhances your call accounting documentation with the name of your contact party details you stored in your company phonebook or database.

Your reports will be even easier to consult and also your call details will be extremely useful.

Call costs calculation with any telco operator

Billy Blue's 4 calculates the cost of your telephone calls even if you use different operators at the same time. You can easily manage and customise any tariff rate, both time or pulse based, and calculate the costs of your LCR system according to complex routing based on duration/line/number/access code.

Fast and reliable

Billy Blue's 4 uses MS-SQL Server database to store your telephone traffic data, thus offering top security and performance even if you store millions of calls.

Supports any MS-SQL Server 2000-2005 version. In case you do not own a commercial licence, Billy Blue's 4 can install and configure MS-SQL Server 2005 Exp. free version (recommended only for small businesses).

Easy to manage

Thanks to the brand new web interface, Billy Blue's 4 is fully integrated with the StoneVoice Application Suite and offers the main application administration tools for your frequent operations such as report, user profile and extension management, as well as Windows services and application status monitor.

Furthermore, thanks to a dedicated application on your server, you will be able to use advanced tools for the configuration of your network, tariffs, company database connections and more.

Requirements and compatibility for Billy Blue's 4

Imagicle software solutions are run with a deep integration to the telephone and network infrastructure of your Company. For this reason, before installing these solutions, please verify the requirements and compatibility with the telephone systems.

Interoperability with platforms and system requirements are continuously updated; you can verify them on our website in the sections dedicated to the product specification pages.

